# **Social Network Analysis**

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## Overview

- Introduction
- Centrality
- Analysis techniques
  - PageRank
  - HITS
  - Community detection
- Example





## Introduction



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- Study of social entities and their interactions and relationships
- These interactions could be represented as a network or graph
- Social networks could be analyzed using centrality and prestige



### What is a social network?



"Twitter and Facebook can't predict the election, but they did predict what you're going to have for lunch: a tuna salad sandwich. You're having the wrong sandwich."



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## **Applications of social networks**

Typical applications of social network analysis and data mining:

- Detection of criminal activity, counter-terrorism, "homeland security," and intelligence
- Analysis of relationships within companies
- Sociological and anthropological studies
- Reciprocal trust schemes such as eBay ratings
- Recommended friends on Facebook
- Filter or recommend social media content



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## A typical dataset for network analysis

#### Sample

Year of publication	n Data Set
2005	4 academic conferences, 500 participants, 3 years
2004	53 e-mail participants, 229 web-pages
2004	Buddy lists from LiveJournal, 25 days
2006	1 academic conference, 503 attendees,
2000	145 scientists, bibliography over 3 years
2000	1265 people, Friends listed on personal homepages in Stanford and MIT
2007	49897 photos from Flickr.com, 1015 days worth data
2000	108,676 academic papers from Citeseer, 13 years worth of data



## Centrality



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#### Centrality

- Assumption: Important Actors are Involved with Others Extensively.
- Each Node: An Actor
- Links (ties): Communication Between Actors



• Actor *i* is the most central actor in the above network fragment



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## Measuring network centrality

 In an undirected graph, the degree centrality of an actor *i* is given by

$$C_{D}(i) = \frac{d(i)}{n-1}.$$

*d(i)* is the number of edges to the actor *n-1* is the maximum possible degree



### Measuring network centrality

- In directed graphs, we distinguish between in-links and out-links
- In-links point towards the actor
- Out-links point way from the actor
- The degree of centrality here is based only on the outdegree (the number of out-links, d<sub>0</sub>(i))

$$C_D'(i) = \frac{d_o(i)}{n-1}.$$



#### **Closeness centrality**

- Based on Closeness or Distance
- An actor is central if he can interact with all other actors
- It is a measure of HOW LONG it will take to get to all other nodes from a given node
- Useful in cases WHERE information transmission is of essence/interest
- Based on the distance measure between two actors, *d(i,j)*, defined as the shortest path between *i* and *j*

$$C_C(i) = \frac{n-1}{\sum_{j=1}^n d(i,j)}$$

- Ranges between 0 and 1 (why?)
- Can be defined for directed graphs as well (needs to consider the direction of arcs)



#### **Betweenness centrality**

- Nodes that are located on communication paths between other nodes may have some control over the communication.
- Measures the control of an actor *i* over other pairs of actors
- Based on the number of shortest paths that pass through *i* divided by the number of all shortest paths in the network
- Betweenness could be computed even if the nodes are not connected

$$C_B(i) = \sum_{j < k} \frac{p_{jk}(i)}{p_{jk}}$$



#### Normalized betweenness centrality

## The measure of betweenness can be normalized to the interval [0,1]

$$C_{B}'(i) = \frac{2\sum_{j < k} \frac{p_{jk}(i)}{p_{jk}}}{(n-1)(n-2)}$$



#### **Eigenvector centrality**

- The main idea behind eigenvector centrality is that entities receiving many communications from other well connected entities, will be better and more valuable sources of information, and hence be considered central. The eigenvector centrality scores correspond to the values of the principal eigenvector of the adjacency matrix *M*.
- Formally, the vector v satisfies the equation

 $\lambda \mathbf{v} = \mathbf{M} \mathbf{v}$ 

where  $\lambda$  is the corresponding eigenvalue and *M* is the adjacency matrix.







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#### Prestige

- Prestige is a more refined measure of prominence of an actor than centrality and deals with the importance of an actor in a network.
- Prestigious actor is the object of extensive ties as a recipient (has pervasive in-links).
- Prestige cannot be computed in undirected graphs because we are looking precisely at the direction of links
- The three measures of prestige are:
  - Degree prestige
  - Proximity, and
  - Rank prestige
- The third (rank prestige) forms the basis of most Web page link analysis algorithms, including PageRank and HITS



## Degree prestige

• Degree prestige: Based on the number of incoming links to an actor *i* 

$$P_D(i) = \frac{d_I(i)}{n-1},$$

- Normalized by the total possible number of incoming links
- Ranges between 0 and 1





#### Proximity prestige

- Proximity prestige generalizes prestige by considering both actors connected directly and indirectly to the actor *i*
- If *I<sub>i</sub>* (called the influence domain of actor *i*) is the set of actors that can reach actor *i*, we can define proximity *d(j,i)* as the shortest path distance from actor *j* to actor *i*
- Proximity prestige is based on the average distance, i.e.,

 $\frac{\sum_{j \in I_i} d(j,i)}{\mid I_i \mid}$ 

where  $|I_i|$  is the size of the set  $I_i$ 

• Proximity prestige is based on the average distance, i.e.,

$$P_P(i) = \frac{|I_i|/(n-1)}{\sum_{j \in I_i} d(j,i) / |I_i|}$$

It ranges from 0 to 1.0



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## Rank prestige

• An actor's prestige depends on the prestige of those actors that it is connected to

 $P_{R}(i) = A_{1i}P_{R}(1) + A_{2i}P_{R}(2) + \dots + A_{ni}P_{R}(n)$ 

• This equation could be written in a matrix form

$$\boldsymbol{P} = \boldsymbol{A}^T \boldsymbol{P}$$

- Web search algorithms are based on this equation
- These algorithms are PageRank and HITS



## **Graph statistics application**

- Closeness centrality
  - Is this person central to the group?
  - Is your message likely to reach the audience?
- Betweeness centrality
  - Someone who has a high betweenness centrality is often a broker between others.
  - What happens if this person leaves the network?



## PageRank Algorithm



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## PageRank algorithm

- PageRank algorithm was developed by Brin and Page (Google founders) around 1997
- Exploits the hyperlink structure of the Web to rank pages according to their levels of "prestige" or "authority."
- Emerged as the dominant link analysis model for web search (the reasons could be: query-independent evaluation of Web pages, ability to combat spamming, and Google's business success <sup>(2)</sup>)
- Relies on the web's vast link structure as an indicator of the quality of a page.
- Does not only accumulate the number of links to a page but also weight of those links



## PageRank algorithm

- In-links of a page *i*: Hyperlinks that points to the page from other pages
- Out-links: Hyperlinks that point to other pages, links to pages on the same sites are not included
- Hyperlink from a page pointing to another page conveys authority to the target page
- A page with a higher prestige score pointing to a page *i* is more important than a page with a lower prestige score



## PageRank algorithm

- The importance of a page is determined by the sum of all PageRank scores of pages pointing to it.
- The prestige score of a page should be shared pages that it points to.
- The web is assumed to be a directed graph *G*=(*V*,*E*), where *V* is the set of vertices and *E* is the set of directed edges.
- Hyperlinks are edges and web pages are the nodes.
- The PageRank score of page *i* (denoted by *P(i)*) is defined as

$$P(i) = \sum_{(j,i)\in E} \frac{P(j)}{O_j}$$

where  $O_i$  is the number of out-links of page *j*.



**Graphs and networks** 

**Basic Definitions** 

• Graph G = (V,E)

V: set of vertices / nodes

 $E \subseteq V \times V$ : set of edges

Adjacency matrix (sociomatrix)
alternative representation of a graph

$$A_{i,j} = \begin{cases} 1 \text{ if } (v_i, v_j) \in E \\ 0 \text{ otherwise} \end{cases}$$

 Network: used as a synonym to graph, a more application-oriented term



#### **Graphs and networks**

- We are dealing with a system of n equations with n unknowns:  $P = A^T P$ .
- The solution to *P* is an eigenvector with the corresponding eigenvalue of 1
- A mathematical technique called power iteration could be used to find the *P*
- Alternatively, an enhanced form of the equation can be derived by means of Markov chains



## Markov chain formulation of the Web

- Each web page or a node in the web graph is regarded as state
- A hyperlink is a transition which leads from one state to another with a state transition probability
- This models the web as a stochastic process
- Each transition probability is given by 1/k, where k is the number of out-links from page i
- These transition probabilities compose into a state transition matrix



### Markov chain formulation of the Web

#### **Transition matrix**



## A<sub>ij</sub> represents the probability that a surfer on page *i* will go to page *j*



Markov chain formulation of the Web

Given an initial probability vector that a surfer is on page

$$\boldsymbol{p}_k = \boldsymbol{A}^T \boldsymbol{p}_{k-1}.$$

In general, the probabilities after *k* page transitions are given as

 $p_0 = (p_0(1), p_0(2), ..., p_0(n))^T$ 

After a series of transitions, the  $p_k$  will converge to a steady state probability vector  $p_i$ , regardless of the initial probability vector  $p_0$ 






# **HITS Algorithm**



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## Hyperlink Induced Topic Search (HITS)

- Developed around 1998 by Jon Kleinberg
- Like PageRank, it exploits the hyperlink structure of the Web to rank pages according to their levels of "prestige" or "authority."
- Unlike PageRank, HITS is search query-dependent
- HITS produces two rankings of expanded sets of pages, authority and hub ranking
- <u>http://www.cs.cornell.edu/home/kleinber/auth.pdf</u>



## HITS algorithm: Bipartite graph representation of web pages

#### An authority page and a hub page





A densely linked set of hubs and authorities



- Authority is a page with many in-links
- A hub is a page with many out-links
- User's can get more information about other topics or pages when they visit a hub
- They idea of a hub is that a good hub points to good authorities and a good authority is pointed to by a good hub



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Example

**Community detection** 

#### HITS algorithm

- Determines a base set S
- Let set of documents returned by a standard search engine (in the original paper that they published it was 200 documents) be called the *root* set *R*

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• HITS algorithm

Example

Community detection

• Initialize S to R



#### HITS algorithm

- Add to S all pages pointed to by any page in *R*.
- Add to S all pages that point to any page in *R*.
- Maintain for each page p in S: Authority score: ap (vector a) Hub score: hp (vector h)



## HITS algorithm

- For each node initiliaze the ap and hp to 1/n
- In each iteration calculate the authority weight for each node in S

$$a(i) = \sum_{(j,i)\in E} h(j)$$

$$h(i) = \sum_{(i,j)\in E} a(j)$$

• Please note that the two are mutually reinforcing each other!



## **Convergence of HITS**

- Let A be an adjacency matrix of S
- A<sub>ii</sub>=1 for *i* S, *j* S if and only if *i*->*j*
- Authority and hub:
- $a_k = A^T A a_{k-1}$ ;  $h_k = A A^T h_{k-1}$
- Iterate until

 $|a_k$  -  $a_{k\text{-}1}|$  and  $|h_k$  -  $h_{k\text{-}1}|$  become smaller than a pre-set epsilon value



#### HITS algorithm: example



#### Root set R {1,2,3,4} Extend it to form the base set S



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## Strengths and weaknesses of HITS

- HITS does not have anti-spam capability of PageRank
- Easy to influence by the addition of out-links to one's own page.
- Topic drift, in expanding the root it is possible to capture hub topics that are not related to the main topic.
- Getting the root set and then performing eigenvector
  computations are all drawbacks and time consuming operations



# **Community Detection**



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#### **Community detection**

- Community detection methods can be divided into four nonexclusive categories:
- Node-centric community
  - Each node in a group satisfies certain properties
- Group-centric community
  - Consider the connections within a group as a whole. The group has to satisfy certain properties without zooming into node-level
- Network-centric community
  - Partition the whole network into several disjoint sets
- Hierarchy-centric community
  - Construct a hierarchical structure of communities





#### **Node-centric community detection**

- Nodes satisfy different properties
  - Complete Mutuality
    - » cliques
  - Reachability of members
    - » k-clique, k-clan, k-club
  - Nodal degrees
    - » k-plex, k-core
  - Relative frequency of Within-Outside Ties
    - » LS sets, Lambda sets
- Commonly used in traditional social network analysis
- Here, we discuss some representative ones





#### **Complete mutuality: Cliques**

 Clique: a <u>maximum complete</u> subgraph in which all nodes are adjacent to each other



Nodes 5, 6, 7 and 8 form a clique

- NP-hard to find the maximum clique in a network
- Straightforward implementation to find cliques is very expensive in time complexity



#### Group-centric community detection: Density-based groups

- The group-centric criterion requires the whole group to satisfy a certain condition
  - E.g., the group density >= a given threshold
- A subgraph $G_s(V_s,E_s)$  is  $\operatorname{a-dense}$  quasi-clique if

$$\frac{2|E_s|}{|V_s|(|V_s|-1)} \ge \gamma$$

where the denominator is the maximum number of degrees.

#### • A similar strategy to that of cliques can be used

- Sample a subgraph, and find a maximal  $-\ dense$  quasi-clique (sr  $|V_s|$  size )

,

- Remove nodes with degree less than the average degree

$$|V_s|\gamma \le \frac{2|E_s|}{|V_s|-1}$$



## **Network-centric community detection**

- Network-centric criterion needs to consider the connections within a network globally
- Goal: partition nodes of a network into <u>disjoint</u> sets
- Approaches:
  - (1) Clustering based on vertex similarity
  - (2) Latent space models (multi-dimensional scaling )
  - (3) Block model approximation
  - (4) Spectral clustering
  - (5) Modularity maximization





#### **Clustering based on vertex similarity**

- Apply k-means or similarity-based clustering to nodes
- Vertex similarity is defined in terms of the similarity of their neighborhood
- Structural equivalence: two nodes are structurally equivalent iff they are connecting to the same set of actors



• Structural equivalence is too restrictive for practical use.



#### Vertex similarity

Jaccard Similarity

$$Jaccard(v_i, v_j) = \frac{|N_i \cap N_j|}{|N_i \cup N_j|}$$

Cosine similarity

$$Cosine(v_i, v_j) = \frac{|N_i \cap N_j|}{\sqrt{|N_i| \cdot |N_j|}}$$





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## **Hierarchy-centric community detection**

- Goal: build a <u>hierarchical structure</u> of communities based on network topology
- Allow the analysis of a network <u>at different resolutions</u>
- Representative approaches:
  - Divisive Hierarchical Clustering (top-down)
  - Agglomerative Hierarchical clustering (bottom-up)



#### **Divisive hierarchical clustering**

- Divisive clustering
  - Partition nodes into several sets
  - Each set is further divided into smaller ones
  - Network-centric partition can be applied for the partition
- One particular example: recursively remove the "weakest" tie
  - Find the edge with the least strength
  - Remove the edge and update the corresponding strength of each edge
- Recursively apply the above two steps until a network is decomposed into desired number of connected components.
- Each component forms a community



#### Edge betweenness

- The strength of a tie can be measured by edge betweenness
- Edge betweenness: The number of shortest paths that pass along with the edge



The edge betweenness of e(1, 2)is 4 (=6/2 + 1), as all the shortest paths from 2 to {4, 5, 6, 7, 8, 9} have to either pass e(1, 2) or e(2, 3), and e(1,2) is the shortest path between 1 and 2

 The edge with higher betweenness tends to be the <u>bridge</u> between two communities.



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### Semantic Web and social networks

- Semantic Web: having data on the Web defined and linked in a way that it can be used by people and processed by machines in a "wide variety of new and exciting applications"
- SW and SN models support each other:
  - Semantic Web enables online and explicitly represented social information
  - social networks, especially trust networks, provide a new paradigm for knowledge management in which users "outsource" knowledge and beliefs via their social networks



#### SW and SNA issues

- Knowledge representation.
  - Small number of common ontologies
- Knowledge management.
  - efficient and effective mechanisms for accessing knowledge, especially social networks, on the Semantic Web
- Social network extraction, integration and analysis
  - extracting social networks correctly from the noisy and incomplete knowledge on the (Semantic) Web
- Provenance and trust aware distributed inference.
  - manage and reduce the complexity of distributed inference by utilizing provenance of knowledge



## Semantic Web and social networks

- Drawbacks to Centralized Social Networks
  - the information is under the control of the database owner
  - centralized systems do not allow users to control the information they provide on their own terms
- The friend-of-a-friend (FOAF) project is a first attempt at a formal, machine processable representation of user profiles and friendship networks.





## **Semantic Web and social networks**

- The Swoogle Ontology Dictionary shows that the class foaf:Person currently has nearly one million instances spread over about 45,000 Web documents.
- The FOAF ontology is not the only one used to publish social information on the Web.
- For example, Swoogle identifies more than 360 RDFS or OWL classes defined with the local name "person."



#### **Example: 11 September 2001 attack Graphs** source: R. Feldman, Bar Ilan University



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#### **Centrality: Closeness of the hijackers**

**Closeness** Name **Abdulaziz Alomari** 0.6 Ahmed Alghamdi 0.5454545 Ziad Jarrahi 0.5294118 **Fayez Ahmed** 0.5294118 **Mohamed Atta** 0.5142857 **Majed Moged** 0.5142857 Nawaq Alhamzi . Salem Alhamzi 0.5142857 0.5 Hani Hanjour Khalid Al-Midhar Hani Hanjour Marwan Al Shehhi 0.4615385 Salem Alhamzi / Satam Al Sugami 0.4615385 Waleed M. Alshehri 0.4615385 OAhmed Alghamdi Ahmed Alnami Mohamed Atta Wail Alshehri 0.4615385 Abdulaziz Alomari Hamza Alghamdi 0.45 van Al-Shehhi Hamza Alqhamdi Saeed Aldhamdi 0.4390244 Khalid Al Midhar Waleed M. Alshehri <sup>r</sup>Fayez Ahmed 0.4390244 **Mohald Alshehri** 0.3673469 Nawaq Alhamzi Mohald Alshehri Ahmed Alhaznawi 0.3396226 Saeed Alghamdi 0.2571429 Ahmed Alnami Ziad Jarrahi <sup>7</sup>Satam Al Sugami Ahmed Alhaznawi 0.2571429 Social Network Analysis -

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#### **Centrality: Betweenness of the hijackers**

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#### **Power of the hijackers**



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#### http://www.maa.org/sites/default/files/pdf/Mathhorizons/NetworkofThrones %20%281%29.pdf



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http://www.maa.org/sites/default/files/pdf/Mathhorizons/NetworkofThrones %20%281%29.pdf



#### **Guest Lecture**



#### Nicholas Christakis on the hidden influence of social networks

http://www.ted.com/talks/ nicholas\_christakis\_the\_hidden\_influence\_of\_social\_networks



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#### **Concluding remarks**

- Social network analysis is one of the most important directions in "Big Data" analytics
- The field is very active and developing
- A number of measures and algorithms have been proposed but many more may still come
- Further Readings
  - <u>http://www.cs.cornell.edu/home/kleinber/networks-book/</u>
  - http://arxiv.org/pdf/0906.0612.pdf
  - <u>http://link.springer.com/article/10.1140/epjb</u>
    <u>%2Fe2004-00124-y</u>



